

TANIA GHOSH.

D.O.B: 19/06/1998.

Gender: Female (She/Her)

Address: Jhorehat, Jhorehat Purba Para, Howrah, West Bengal- 711302.

Email: ghoshtannya00@gmail.com

Contact Number: (+91) 8240624431

OBJECTIVE

Dedicated and customer-focused professional with a proven track record of delivering exceptional service and building strong client relationships. Seeking a customer service position where I can leverage my communication skills, problem-solving abilities, and passion for helping others to contribute to the overall success and satisfaction of customers. Committed to exceeding expectations and ensuring positive experiences for every customer interaction.

CORE COMPETENCIES

- Customer retention
- Empathetic & Courteous
- establishing Lasting Relationship
- Quick decision making
- NPS
- Problem solving
- Multi-tasking

ACADEMIC CREDENTIALS

2016-2021	BBA (Honors) GLF Business School.
2016	HIGHER SECONDARY (12TH) Kendriya Vidyalaya Santragachi. Central Board of Secondary Education 62%
2014	SECONDARY(10TH) Kendriya Vidyalaya Santragachi. Central Board of Secondary Education 60%

EXPERIENCE

5 Years

Interglobe Aviation Ltd.

Designation:

Customer Service (Cabin Attendant)

LANGUAGES

- English (Proficient)
- Bengali Proficient)
- Hindi (Proficient)

INTEREST

- Designing, Drawing & Painting.
- Reading books.
- Travelling.
- Sports.

I solemnly declare that the above information is true.

DATE:

TANIA GHOSH.