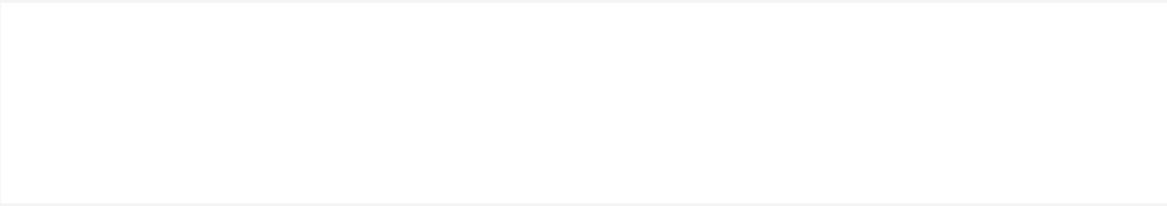




## DEEPAK SINGH

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### ● ABOUT ME

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Seeking a challenging and responsible position in an enterprising organization where opportunities & skills and abilities can be efficiently utilized and achieve professional experience in a esteemed progressive organization.

### ● WORK EXPERIENCE

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2021 – CURRENT United Arab Emirates

**SENIOR WAITER** KITOPI CATERING SERVICES LLC.

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- Proactively welcoming and greeting all guests and visitors to the Restaurant.
- To assist in the set up if the restaurant before service, ensuring all required items are stocked and ready.
- To seat guests offering them menus, drinks and providing explanations of the menu when required.

2017 – 2021 Dubai , jumeirah, United Arab Emirates

**WAITER** PURPLE HONEY GROUP, BIRYANI POT REST

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- Consistently maintained time and sales budget target with strategic team work,
- Communicate order details to the kitchen staff ,
- Up-sales additional products when appropriate ,
- Provided excellent customer to guest ,
- Repair bills and process payment ,
- Deliver checks and collect bill payment,

2016 – 2017

**GUEST SERVICE ASSOCIATE** ASCOT GROUP, SAVOY SUITES HOTEL

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- Great and escort customers to their tables
- Hands on experience with cash register and ordering info system.

2012 – 2013 India

**CUSTOMER SERVICE EXECUTIVE** SERCO GLOBAL SERVICE SERCO BPO PVT. LTD.

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- Manage large amounts of incoming phone calls
- Generate sales leads
- Identify and assess customers' needs to achieve satisfaction
- Build sustainable relationships and trust with customer accounts through open and interactive communication
- Provide accurate, valid and complete information by using the right methods/tools
- Meet personal/customer service team sales targets and call handling quotas
- Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution

### ● EDUCATION AND TRAINING

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2013 Sri Nagar, India

**MASTER OF ARTS** H&B University

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2015 Dehradun , India

**DIPLOMA** Kukreja institute of hotel management & catering

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2015 – 2016 GOA. , India

**FOOD AND BEVERAGE TRAINING** ITC. FORTUNE HOTEL

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● **ORGANISATIONAL SKILLS**

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**SKILLS**

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Customer Relations & Service  
Efficiency Improvement  
Food & Beverage Service  
Menu & Ingredient Memorization  
POS Systems (micros)  
Payment Processing  
Product Sales & Promotions  
Task Prioritization  
Team Collaboration

**Personal Details**

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Date of Birth : 04/06/1991  
Gender : Male  
Nationality : Indian  
Marital Status : Married

**Passport Details**

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Passport no : P4529073  
Date of Issue : 20/10/2016  
Date of expiry : 19/10/2026  
Visa status : Employment Visa

**Declaration**

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I hereby declare that the above given information are correct to my best of knowledge and belief

Member ITC's hotel group

376, Off Fort Aguada Road, Candolim, Goa - 401 515

Tel : 91-832-3988 444 Fax: 91-832-3982 737

Email: [regina@fortunehotels.in](mailto:regina@fortunehotels.in)

Website: [www.fortunehotels.in](http://www.fortunehotels.in)

18<sup>th</sup> September 2015

*This is to certify that Mr. Deepak Singh student of Kukreja Institute of Hotel Management and Catering Technology, Dehradun has successfully completed six months of Industrial Exposure Training in Food & Beverage Service and Food Production departments at Fortune Select Regina - Goa from 18<sup>th</sup> March 2015 to 17<sup>th</sup> September 2015.*

*Mr. Deepak's performance and conduct was found to be excellent. His attendance during the training was 94 %.*

*We wish him all the very best in his future endeavors.*

*For Fortune Select Regina,*

*A Unit of Acron Hospitality Pvt. Ltd.*



*Tamara Correia*



*Manager-Human Resources*

Date : 24-10-2015

S.No. : 11



AN ISO 9001:2000 INSTITUTE

Enrolment No. K-21220

Reg. No. HM-2200

# KIHM ACADEMY

Dharampur Chowk, Mata Mandir Road, Ajabpur Khurd, Dehra Dun (UK)-248001

Telefax : 0135-6457788, 9411170000 E-mail : kukrejainsitute@yahoo.com Website : www.kukrejainstitute.in

## Course Completion Diploma

This is to certify that Deepak Singh  
Father's Name Mr. Vejay Singh  
has been a Regular Student of our Institute from September, 2014  
to August, 2015 and has completed his/her  
One Year Diploma in Catering Management in First division  
We wish him/her success in future.

Faculty Incharge

Director

Managing Director

# KIHM ACADEMY



AN ISO 9001:2000 INSTITUTE

## STATEMENT OF MARKS (original) (Diploma In Catering Management)

Name of Student :- Deepak Singh D.O.B. :- 04-06-1991  
 Father's Name :- Mr. Vijay Singh Date :- 24-10-2015  
 Enrolment No. :- K-21220 Roll No. :- 3000  
 Exams Held in :- October, 2015 Reg. No. :- HM-2200

Sl. No.	SUBJECT	Written / Examination		Sessional Assessment		Total		Result
		Max. /Min. Marks	Marks Obtained	Max. /Min. Marks	Marks Obtained	Max. /Min. Marks	Marks Obtained	
1.	Food & Beverage Production - Theory	80/32	<u>57</u>	20/8	<u>15</u>	100/40	<u>72</u>	
2.	Food & Beverage Production - Practical	80/32	<u>56</u>	20/8	<u>16</u>	100/40	<u>72</u>	
3.	Food & Beverage Service - Theory	80/32	<u>54</u>	20/8	<u>18</u>	100/40	<u>72</u>	
4.	Food & Beverage Service - Practical	80/32	<u>43</u>	20/8	<u>13</u>	100/40	<u>56</u>	<u>71.7</u>
5.	Industrial Training		<u>-</u>	100/40	<u>-</u>	100/40	<u>76</u>	
6.	Communication	80/32	<u>56</u>	20/8	<u>17</u>	100/40	<u>73</u>	
7.	Computer Application	80/32	<u>59</u>	20/8	<u>17</u>	100/40	<u>76</u>	

Total Marks Secured (In words) :- Four hundred ninety seven

Classification Based on Performance :- First Division

Entered By : Ritika Scrutinized by : Asli K.P. Director : [Signature]

Running Under the Agies of Smt. Kulwant Kukreja Educational Society

Campus : Dharampur Chowk, Mata Mandir Road, Ajabpur Khurd, Dehra Dun (UK)-248001

Telefax : 0135-6457788, 2727788 E-mail : kukrejainstitute@yahoo.com Website : www.kukrejainstitute.in



S.N. 1665224

# हेमवती नन्दन बहुगुणा गढ़वाल विश्वविद्यालय

## Hemwati Nandan Bahuguna Garhwal University

Srinagar (Garhwal) Uttarakhand - 246174

STATEMENT OF MARKS FOR THE EXAMINATION

BACHELOR OF ARTS - FINAL YEAR (PRIVATE) - 2013

Name of the Student DEEPAK SINGH

Enrolment No. G10284442

Name of the College/Campus Rath Mahavidhyalaya, Paithani, Pauri (Garhwal)

Roll No. 19302797

S U B J E C T	Max. Marks	Min. Marks	Papers			Theory Total	Practical	Total
			I	II	III			
Hindi	150	50	40/75	30/75		70/150		70/150
History	150	50	25/75	30/75		55/150		55/150
Political Science	150	50	41/75	38/75		79/150		79/150
<b>Result III Div.</b>			<b>Current Year Total</b>			204/450		204/450
						<b>Last Year(s) Total</b>		384/900
						<b>Grand Total</b>		588/1350

(B/P)

04 January 2014

Dated

Checked by 1-  
(Seal)Checked by 2-  
(Seal)

*Ambrish Gaur*  
Controller of Exams  
Main Exam.  
Controller of Examinations  
Srinagar (Garhwal)



## To Whomever it May Concern

This is to certify that Mr. DEEPAK SINGH holder of Indian Passport No.P4529073 has working as a **WAITER** with BIRYANI POT Restaurant, Jumeirah, Dubai-U.A.E  
From : 17/09/2017 to 30/11/2021

During his tenure with us , he preformed his duties well. We found him to be a hard working and honest employee.

He left us on his own accord and Management wishers him good luck in his future endeavors

For BIRYANI POT RESTAURANT

Mr. ABHISHEK SHARMA

HR Manager



31/05/2017

**TO WHOM IT MAY CONCERN**

This is to certify that Mr. Deepak Singh was working as "Steward" in our organization from 01 Jan 2016 to 31 May 2017.

During this tenure of his work Mr. Deepak remained involved in his work dedicated. We found him pretty active in whatever task we have provided him. He is a confident person. He is professionally sound, hard-working and a devoted staff. He has the motivation to take initiative tasks and we are gratified that he had been helpful in the advancement of our organization.

Moreover, I would like to reflect over his conduct during his stay with us. During his service he has been found sincere, reliable, trustworthy, sociable, pleasant and open to challenges. He has a genial temperament and can efficiently work in a team. All of our staff members are pleased with him and feels comfortable in teaming and coordinating with him for the realization of organizational goals and objectives.

We wish him all the best in his future endeavor.

Authorised Signatory



Hr. Manager



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[Empty field]

[Empty field]

व्यक्तिगत / OCCUPATION

[Empty field]

[Empty field]

व्यक्तिगत / MISCELLANEOUS SERVICE

पिता / वंशज अभियंता का नाम / Name of Father / Legal Guardian

**VIJAY SINGH**



P4529073

माता का नाम / Name of Mother

**UMA DEVI**

पति या पत्नी का नाम / Name of Spouse

पता / Address

**VPO-BURANSI**

**TEH-PAURI, PAURI GARHWAL**

**PIN:246123,UTTARAKHAND,INDIA**

पासपोर्ट नंबर या वी. आर. कार्ड नंबर और भी आर. आर. कार्ड नंबर / Old Passport No. with Date and Place of Issue

नया नं. / PDR No.

**DD1060319075016**